

BRITTANY WINN

INSTRUCTIONAL DESIGNER



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PROFESSIONAL PROFILE

Innovative, collaborative problem solver with excellent communication, organization, and project management skills able to quickly establish rapport and build relationships with others to achieve mutual objectives. Known for delivering exceptional results. Seeking a position in instructional design working with multimedia and online learning to design, develop, and implement effective instructional tools to exceed the company's quality standards.

EDUCATION

MIDDLE SCHOOL EDUCATION

University of Georgia

Dean's List

2005 - 2007

ELEMENTARY EDUCATION

Clemson University

Dean's List

2003 - 2005

EXPERIENCE

EMR TRAINING AND SUPPORT TEAM LEAD - SUPPORT ON SITE/PROVIDER TRAINING TEAM

Children's Healthcare of Atlanta | Atlanta, GA | 2018 - Present

Training Team Lead who trains, coaches, and mentors 9 team members who develop and coordinate online and classroom Epic training to over 650 incoming Children's providers in 2021 for the full suite of Epic clinical applications used within the Children's Healthcare of Atlanta system. 100% of providers rate their Epic training as good or excellent in meeting their needs and/or expectations and in the quality of the information presented.

- Develops influential relationships within customer base and leadership, especially providers, and acts as a key point of communication to and from customers.
- Develops and maintains provider training curriculum for six Epic modules including lesson plans, online self-study guides, Epic competency evaluation assessments, and computer-based assessments.
- Creates and manages provider online learning through Children's learning management system.
- Creates and maintains provider training schedule.
- Provides instructive at-the-elbow training and support for users at all campuses, ensuring clinicians can complete electronic clinical documentation.
- Leads and builds a strong team through training, coaching, and mentoring team members, providing constructive performance appraisals, establishing, and following onboarding processes, fostering professional development, and participating in the interview and hiring process.

EMR TRAINING AND SUPPORT SPECIALIST- SUPPORT ON SITE/PROVIDER TRAINING TEAM

Children's Healthcare of Atlanta | Atlanta, GA | 2013 - 2018

- Provided classroom, one-on-one training, and at-the-elbow support to users at the various Children's hospital campuses, ensuring that clinical staff could complete charting and clinical documentation.
- Delivered classroom training for all electronic medical record applications with a focus on those used in the clinical environment.
- Worked collaboratively with other team members of the project and training team to develop and maintain the training program.
- Assisted in conducting training needs and job task analyses to develop technical training strategies.
- Gathered user needs and technical support issues.
- Acted as a liaison to Information Systems & Technology applications analysts and system administrators to resolve end-user issues.

SKILLS

Visual Design/User Experience

Program Design/ Development

Communication/ Creativity/
Innovation

Curriculum Design

Adult Learning Models (ADDIE,
AGILE instructional design)

Organization/ Team Building

Leadership/ Talent Development

Problem Solving

Productivity/ Performance
Enhancement

Facilitation/ Progress Consulting

Relationship Management

TECH SKILLS

Adobe Captivate/
Illustrator/Photoshop

Articulate Storyline

Microsoft Office 365 Suite

Online Presentation Software

Instructional Education Software
Mimio/ SMART Technologies

EXPERIENCE - CONTINUED -

5TH GRADE TEACHER

Gwinnett County Public Schools – Chesney Elementary | Dacula, GA | 2012- 2013

Reading, writing, and social studies (American history) teacher.

- 100% of students met or exceeded reading CRCT and 96% met or exceeded on Language Arts CRCT
- Developed an implementation plan for incorporating instructional technology into the classroom, school wide as a member of the Instructional Technology Vision Team.
- Served on the E-Class Innovator launch team, training school staff on how to use Gwinnett County online learning initiatives (e-class).
- 2012 Teacher of the Year Top 3 Finalist.

4TH GRADE TEACHER

Gwinnett County Public Schools – Alcovia Elementary | Dacula, GA | 2007 - 2012

Reading, writing, mathematics, and social studies (American history) teacher.

- 100% of students met or exceeded reading CRCT performance standards each year of tenure and 97% met or exceeded on Language Arts CRCT.

ACHIEVEMENT

DR. LUKE GENG COMMITMENT TO CHILDREN'S AWARD NOMINEE

2021 and 2018 – Children's
Healthcare of Atlanta

TEACHER OF THE YEAR FINALIST

2012 – Chesney Elementary

CERTIFICATIONS

E-Learning Instructional Design Certification

Georgia T-4 Certification

Special Education Certification

English Language Learner Endorsement

Gifted Learner Endorsement
